Evaluation of the Effectiveness of the Patient Relations Program of the Ontario Colleges of Health

Final Report: Part Two

For
Health Professionals Regulatory Advisory Council

HCA
Harry Cummings & Associates

March 2001

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from the Consulting Firm of

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Explanation of Report Format

This document is part of a larger report on the Evaluation of the Effectiveness of the Patient Relations Programs of the Regulated Health Professional Colleges of Ontario. This document constitutes Part Two of the report.

Part One is presented as a separately bound document and includes an overview and synthesis of findings across the 21 regulated health Colleges. Part One is directed at HPRAC and has not been seen by the Colleges.

Part Two and is a compilation of individual College Reports. These reports have been reviewed by the respective Colleges.

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