APPENDIX 3

COLLEGE RESPONSES TO HPRAC QUESTIONS

COLLEGES	QUESTION NO. 1	QUESTION NO. 2
	In what ways do you inform the public of their right to access the register i.e. newsletters, communiques, annual reports, etc.?	*Please discuss your general procedures (protocol) for responding to requests for information about your members* *a) from patients;* *b) from members;* *c) from professions;* *d) from public?*
1. College of Audiologists and Speech-Language Pathologists of Ontario	– newsletter, letter, telephone. In future, will include other information disseminated by the College through other communication avenues -- presently being developed.	– at present, requests about members are fielded through the registrar to ensure that only information that is required to be released under section 23(3) is provided. Requesting party is asked for the reason for requesting information, although it is not a legal requirement that they provide reason. Any person who makes a request that is beyond the legislated requirement is informed of this fact and is advised that they forward any concerns to the College in writing.
2. College of Chiropractors of Ontario	– CCO participated in the development of Federation brochure which informs public on role of Colleges in general... directs public to write or call the appropriate college re. question about a specific profession or practitioner. Brochure made available to registrants and plans underway to have brochure also marketed by consumers groups. Newsletter distributed to a number of consumers groups. Also informs public in newsletter (Nov.), writing, telephone.	– same general procedures for responding to requests for inform. is implemented regardless of whether from patients, members, professions, public. Staff have been advised and are aware of the information the public is entitled to have about members. Staff may readily access a comprehensive data base which includes all information required by the RHPA relating to any member.
3. College of Chiropodists of Ontario	– have produced a brochure "Chiropody and Podiatry in Ontario" which contains information about register (directory). Also informed via telephone inquiries.	– general information s. 23(2)(a)-(c) is usually requested over the phone and is given verbally by staff. Ask that any inform. on disciplinary or incapacity proceedings s. 23 (2)(d)-(f) be requested in writing and the registrar's office responds to these enquiries in writing. re. members, professionals, public – same as above.
4. Royal College of Dental Surgeons of Ontario	– at this point in time, simply respond to inquiries from public in writing or telephone. Do not "publicize" this service.	– general procedures are the same regardless of who is calling. If telephone inquiry, receptionist provides inform. to caller. If written, registration clerk will usually respond. Most requests from the public regarding members come via telephone inquiries.

COLLEGES	QUESTION NO. 1	QUESTION NO. 2
5. College of Dental Hygienists of Ontario	– the CDHO participates in Federation mailings and responds to requests both in writing and over the telephone.	– requests from patients, members, other professions and the public are handled in a timely and courteous manner and in accordance with the regulations.
6. College of Dental Technologists of Ontario	– due to limited resources, College has not taken any proactive steps to inform the public, however does publish a register of its current members which were sent community colleges, libraries, dentists, dental suppliers, related associations and other regulatory colleges.	– in general, when requested, the College staff provides member's business address and telephone number. Home address and home telephone numbers are generally not provided. Where a member expressly indicates on member's application or annual renewal form that home address be used as the mailing aHddress, the mailing address will be provided. Under no circumstances will College provide inform. on the member's home telephone number...
7. College of Denturists of Ontario	– no response received to date	– no response received to date
8. College of Dietitians of Ontario	– distribute a college brochure: Dietetics and Nutrition in Ontario, available to the public. Also distribute a pamphlet developed by the Federation of Regulatory Bodies.	– protocol currently being developed. Until now only the Registrar could reveal information about members in response to any inquiry. New database has been installed. All treated in the same manner. No other information is revealed.
9. College of Massage Therapists of Ontario	– informs the public of their right to access the register through members of the profession, newsletter, pamphlets, and the office.	– all requests for information are treated in a similar fashion... confirm the nature of the request, the form in which the information is required (written or oral), and provide the information.
10 College of Medical Laboratory Technologists of Ontario	– newsletter FOCUS has included references to the public's right of access to the register, in the context of the members' obligation to report any changes of address or name... have also distributed the brochure prepared by the Federation... when have exhibited at med. lab. tech. conferences, or given during presentations around Province.	– to date have not distinguished between the various constituent groups may request inform. about members. A protocol has been approved for responding to requests from any individual or group. Staff have been trained to distinguish between public and confidential information, software consultant is implementing a special screen to limit the information shown on the computer. – most frequent requests on members are from employers wanting to know the registration status of a member, i.e. whether or not member has renewed for current year and what specialties the member is registered to practice.

COLLEGES	QUESTION NO. 1	QUESTION NO. 2
11. College of Medical Radiation Technicians of Ontario	– at this point in time CMRTO does not have a formal process in place to advise the public of their right to access register. However, over the next year as college develops public communication strategies, will be creating materials for the general public advising them of their rights to access the register.	– telephone calls received from patients have thus far been in regard to requesting validation that a member is indeed registered... patients are always asked to identify themselves but many times patients do not wish to identify themselves.. particularly if complaint. A notation is always made of the time and nature of the call/report. – employers of MRTs frequently call to request confirmation that a particular MRT is registered with College... request current business address of a previous employee (member). Inform given over phone. – other regulatory bodies or associations – same. X-ray Inspect. Serv. calls (phone) during inspections re. MRT is registered with College. Public on occasion, specifically educators or businesses, have requested copy of CMRTO register... has created a need to review process of public access to the register since the majority of members use their home address as their mailing address. MRTs employed in medical imaging depart. do not have a process to receive mail at work... therefore have CMRTO inform sent home. – The MOH requested names and mailing addresses for the purposes of mailing Consent to Treatment documentation... was provided but request confirmed need to establish policies to ensure confidentiality of members' home addresses. College is now developing a policy re. public access to Register. All requests for mailing lists must in writing/referred to Executive for decision.
12. College of Midwives of Ontario	– inform the public through the newsletter, the Gazette... also verbally inform people verbally by phone and send inform. in the mail.	– tell them about information that is available to public and offer to provide a written list of all members broken down by regions and midwifery practice groups.
13. College of Nurses of Ontario	College newsletter has published articles about the register and access to it; launching major public education campaign about college services in Fall 95; taking a proactive approach to all calls concerning information about members	– Calls about registration; general information etc. handled by Registration Department. Calls about complaints; discipline, and fitness to practice handled by the Investigations and Hearings Department.

COLLEGES	QUESTION NO. 1	QUESTION NO. 2
14. Ontario College of Pharmacists	– no public notification has taken place to date. Callers requesting information can purchase a copy of a Directory of Pharmacists which records the information referred to in 23(2)(a) in alphabetical order.	– all publics can purchase the directory at cost of $20.00. Information requests on specific members are generally responded to over the telephone by staff in accordance with an internal policy on disclosure of information. The policy outlines specifically the applicable specifically the applicable sections in the Code.
15. College of Physicians and Surgeons of Ontario	– College informs the public of its right... in various ways, most important of these is the College's listing in telephone directories throughout the province. This listing includes a section entitled "Protecting the Public", under which telephone numbers are provided to the for the public to make general inquiries, make a complaint, or find a new doctor. Other ways the public is informed of access to the register include the "Member's Dialogue", which is a bimonthly publication for College members that is also sent to public libraries, and two general information pamphlets designed specifically for the public entitled "We Care About Your Care" and "Protecting the Public ...Guiding the Profession."	– whether a request for information is made by a patient, a College member etc. general procedures for responding to the request do not vary, other than in the degree and nature of the clarifications we may need to provide for these different types of callers so that they fully understand the information. The Health Professions Procedural Code and the regulations under the Medicine Act precisely specify the information in the College's register that is publicly available, and this enables the staff to respond to request in a consistent and accurate manner. As well, the College will issue to any person upon request a certificate containing the standard public information about a member that is recorded in the register.
16. College of Occupational Therapists of Ontario	– the College has not yet taken the opportunity to inform the general public about their right to access the register... are completing the full computerization of our register data bank, and anticipate easy access and complete accuracy of data by late spring. The Council has just established a Public Relations Working Group. One of its tasks will be to determine an education strategy for the public regarding Occupational Therapists, regulation, and the public's rights.	– protocol for response to requests is the same for all categories listed. At present College views requests for access as equal and identical, and provide data as per the Act and College's proposed regulation.
17. College of Optometrists of Ontario	– our publication "Bulletin" is available upon request, however this has nothing to do with the Register.	– requests are in large part via telephone enquiry and the inquirer receives the information verbally that may be communicated from the Register. Written requests are seldom, if ever, received.
18. College of Opticians of Ontario	– Annual Report	– same for all – give only inform. provided in the RHPA

COLLEGES	QUESTION NO. 1	QUESTION NO. 2
19. College of Physiotherapists of Ontario	– public is informed of their right to access the register by way of newsletter, the Communique.	– all requests are handled by staff who provide information upon request in accordance with policy and our proposed Register regulation. As a practical matter, receive very few calls other than to verify registration.
20. College of Psychologists of Ontario	– College carries an advertisement in the psychology section of every Yellow Pages Directory in the Province of Ontario. The advertisement states our name, address, telephone number and that we "maintain a directory of psychologists currently registered. Deals with complaints regarding the practice of psychology".	– employs a psychologist as a part-time Public/Practice Advisor. The Advisor answers questions regarding practice issues from members and the public (including patients). Those members of the public who have questions which may be a complaint or wish to inquire about complaining are directed to the Assistant Registrar – Complaints and Discipline or the Investigator. Other professions are directed to the Registrar. Written queries are recorded and distributed.
21. College of Respiratory Therapists	– as one of the new colleges, have not had the time or financial resources to develop any specific strategy to advise the public of their right to access the register. It was hoped that the Federation of Colleges would undertake this task.	– all requests for information from the public register are treated the same... complete a form that itemizes the information requested, how it is to be provided and if there is a charge. The charge is one dollar per piece of information requested on more than five individuals or if it is required in writing.

COLLEGES	QUESTION NO. 3	QUESTION NO. 4
	What are the specific scenarios causing the concern? *Has the public brought to the college's/member's attention that section 23(2)(a) is a problem and in what way specifically?* *Have patients/clients brought to the college's/member's attention that section 23(2)(a) is a problem and in what way specifically?* *Have members brought to the college's attention that section 23(2)(a) is a problem and in what way specifically?*	*Recognizing that this information is now a statutory requirement and regulatory bodies are not able to implement procedures enabling case by case decisions about what information may be released to the public, what mechanisms, if any, have you developed or would you recommend to respond to privacy/safety concerns?*
1. College of Audiologists and Speech-Language Pathologists of Ontario	– generally, inclusion of this inform. in the public portion of the register has not raised concerns from the public, patients, members. Members of the public, college members have been more concerned with being able to gain access to the mailing list of the College. At present, the College will provide a list of members and business addresses only when a mailing list is requested. It is unlikely that the College will release "preferred mailing addresses" without the consent of members. A concern has been raised by the council of the College regarding members who work at home, and therefore their business and home address are the same. This issue is presently under discussion by the Registration Committee.	– it is recommended that Colleges be enabled to make case by case decisions about what information may be released to the public. The member should be required to submit (confidentially to the registrar) any request and rationale for the request to have information withheld from the public. Legal counsels should assist in offering guidance to the registrar in making case by case decisions. Two possible solutions are (1) the College informs a member who has filed a request to have information withheld prior to the release of any information; (2) any mailings directed to members by external bodies are sent to the requesting member(s) by the College rather than having the member's name appear on the mailing list.
2. College of Chiropodists of Ontario	– no, there have been no concerns voiced regarding section 23(2)(a).	– all requests concerning disciplinary and incapacity proceedings and results must be submitted, and responded to in writing. This is done to ensure the accuracy of the information given. The Directory of Members lists the information required by section 23(2)(a). The directory is not made available (knowingly) to businesses or other commercial interests.
3. College of Chiropractors of Ontario	– the inclusion of section 23(2)(a) of the Code has not raised concerns. The information was available to the public prior to the proclamation of the RHPA, and continues to be available.	– concerns have not been raised and accordingly, we have not developed any mechanisms to respond privacy/safety concerns.

COLLEGES	QUESTION NO. 3	QUESTION NO. 4
4. Royal College of Dental Surgeons of Ontario	– the inclusion of section 23(2)(a) has not raised any concerns. Prior to the RHPA, the profession of Dentistry was governed under the HDA. Even under that legislation, the College responded to inquiries from the public by providing the business address/business telephone number of member.	– having had no problems in the past with the release of this type of information, we have not developed nor would we recommend putting in place mechanisms to respond to privacy/safety concerns.
5. College of Dental Hygienists of Ontario	– inclusion of section 23(2)(a) did not initially raise concerns from any constituent group, however, privacy concerns have since been raised.	-that is an area of concern for predominately female registrants. Are aware of the need to comply with the regulations, however, safety is of concern... are not sure of how to respond without disregarding the regulations.
6. College of Dental Technologists of Ontario	– so far, this College has not been advised by members, patients – clients or the public that section 23(2)(a) causes any problems .	n/a
7. College of Denturists of Ontario	– no response received to date	– no response received to date
8. College of Dietitians of Ontario	– no concerns have been raised to this point in time.	– the mechanism in place in this college is that only information on the public enquiry screen can be given out. This prevents the potential for any unintended breach of confidential information. Only employer, primary business address, registration status, preferred language and languages capable of providing services, referrals to Discipline or Fitness to Practice Committees and space for notations of: (a) terms, conditions etc. of certificate (b) revocation or suspension of certificate (c) matters related to section 23(3)3 of Code appear on this screen.
9. College of Massage Therapists of Ontario	– the inclusion of section 23(2)(a) has raised concerns from those members who practice from a home clinic. Some female members of the profession have expressed concerns for their personal safety if the general public can access that specific information. We have had no concerns expressed by the clients or the public.	– if a member chooses to practice from a home location, they do so with the understanding that the public has the right to seek services from them at their place of business... have not developed any mechanism to withhold information which is public.. have recommended to concerned members that they take referrals from people they know and trust and not work alone until a client has become established with the member.

COLLEGES	QUESTION NO. 3	QUESTION NO. 4
10. College of Medical Laboratory Technologists of Ontario	– this is one of the new Colleges whose members were not previously regulated. They are therefore adjusting to the new demands and expectations. There is a general sensitivity to the individual's rights and a reluctance to divulge information otherwise considered personal and confidential, e.g. date of birth. Membership is 81% female and concern has been expressed by some members as well as by some members of Council, about the possibility of a woman seeking refuge from an estranged partner, being located through the College register. However, this is a hypothetical concern and have no reason to believe that has happened.	– protocol developed for use by this College allows a staff member to respond to a telephone caller by providing the name and registration status of a member immediately. Requests for business addresses or telephone numbers must be made in writing... believe that this extra step will deter any frivolous requests and will provide a record of the request being made, should a subsequent investigation take place. This additional safeguard is intended to protect the members without obstructing the public's right to know. Requests for bulk release of distributing information to the members are reviewed by Council or the Executive Committee. This is because mailing list is comprised of home addresses in almost every case.
11. College of Medical Radiation Technicians of Ontario	– no problems have been identified.	– the first policy that has been implemented with regard to questions other than "is this Medical Radiation Technologist registered with the College", is to request that the inquiry be put in writing. This allows the Registrar to review the request and if necessary, seek direction from legal counsel should there be a doubt or concern with the regard to the request. This also provides a record of both the request for information and the reply provided.
12. College of Midwives of Ontario	– no	– no
13. College of Nurses of Ontario	– grave concerns about s 23(a) received from members, by mail, telephone calls, and at information sessions around the province	– members may use a designated business address/telephone number on the register, assuming that CNO is assured that member will receive mail at that business address; and members may use a pseudonym at work provided the employer is aware of the pseudonym and the CNO is able to identify the member through the employer
14. Ontario College of Pharmacists of Ontario	– few concerns over what was perceived under the HDA. The concerns are more member to member usually relating to employer/employee relationships. No public, patient concerns have been raised.	– as information is restricted to business address/telephone number, and the nature of pharmacy practice is relatively public, it isn't felt that privacy/safety issues are raised by section 23(2)(a).

COLLEGES	QUESTION NO. 3	QUESTION NO. 4
15. College of Physicians and Surgeons of Ontario	– the public availability of a member's name, business address and telephone number has not raised any significant concerns. On the contrary, College members and the public appear generally to support it. It should be added that the College has long offered a physician referral service for the public which owes much of its early success to the majority of the College members who consented to the public availability of their business address and telephone number for the referral service.	– to ensure that the boundary between public and private information in the register is not mistakenly crossed, the College provides extensive training for the staff so that they are fully aware of the distinctions between the public and private portions of the register. Also, the College's computer database contains an area comprised strictly of the information that is public, and it is only that area of the database to which the staff will refer when responding to requests for public information.
16. College of Occupational Therapists of Ontario	– we have had no direct questions, either verbally or in writing, with respect to the information, or lack thereof, on the public register.	– currently all questions with regard to access to data from the public register are dealt with by the Registrar. Questions which probe beyond a registrant's status with the College and their registration number, are screened to determine a service related base to the request. Registrant's business addresses and phone are not released if the individual inquiring has no basis for the request. The College has experienced calls from the public where the person is attempting to locate an individual they have lost track of over the years or went to school with etc... attempt to avoid release of information in these circumstances as it is neither related to OT practice or the public interest in regulation. It is likely that the Council will develop a policy on the handling of these issues as we further define the format in which the register will be published.
17. College of Optometrists of Ontario	– no	– College presently has no concerns. What is in the Register in the past and currently has not given rise to any privacy/safety concerns.
18. College of Opticians of Ontario	– no	– no concerns
19. College of Physiotherapists of Ontario	– to date, concern has only been expressed by members who wish to have the right to withhold information upon request or in specific circumstances, for example, if being stalked.	– have not developed any mechanism to withhold information that is deemed public. Position has been that the public has the right to locate a member through place of employment if need be.

COLLEGES	QUESTION NO. 3	QUESTION NO. 4
20. College of Psychologists of Ontario	– the College of Psychologists of Ontario is continued on from the Board of Examiners in Psychology. The membership has been asked to provide an address and telephone number for release to the public since 1962. Occasionally the College receives a request from members of the public (and some members also) to identify a member's speciality when they call to verify registration. When told that the College has not adopted speciality designation they often want to know their area of practice. Unless the member has released the information for publication in the Directory, the College is not in a position to release it.	– some members who do not have a business address may not want to use a home address, for reasons of privacy and/or safety. In a few cases members have provided a P.O. Box (although if unemployed this could be an expense they are not likely to welcome). Some inactive or retired members have their calls and mail routed through the practice address of another member. A telephone number is a problem. For women in particular, it could be unwise to list the home telephone.
21. College of Respiratory Therapists of Ontario	– only two individuals have raised a concern about section 23(2)(a). The first was a member who did not like the idea of providing her business address to whoever requested it, although she offered no specific concern. The second was an employer who was upset that mail keeps arriving for their respiratory therapy staff.	– would only remove a member's business address from the public register if college was provided with a court order.

COLLEGES	QUESTION NO. 5	QUESTION NO. 6
	Have any members requested that the name, business address/business telephone number in the public portion of the register be amended/removed? *If yes, how many requests have you received since December 31, 1993 and for what reasons?* *What did you do with the request, if anything?.*	*Do you record the number of requests concerning the release of a member's name, business address/business telephone number information on members? If yes, please describe your tracking system.* *Since December 31,1993 how many requests for information have you received on:* • *member's name;* • *member's business address;* • *member's business telephone number.* *If no, do you plan to institute such a tracking system? If not, why not?*
1. College of Audiologists and Speech-Language Pathologists of Ontario	– the College has received only one request since December 31, 1993. The College's legal counsel was consulted and the member was requested to provide reasons for the request. The member will be informed by the College if any requests are made for information specifically about them prior to release. In addition, the member's name does not appear on the mailing list and any mailings from external bodies are forwarded to the member by the College.	– no, at present the College does not formally track requests for information. Yes, the College does intend to institute a tracking system for requests for information from the register.
2. College of Chiropractors of Ontario	– no member has requested that the member's name, business address/business telephone number in the public portion of the register be amended and or removed.	– CCO does not record the number of requests concerning the release of a member's name, business address/business telephone number information on members nor is the institution of a tracking mechanism thought to be necessary.
3. College of Chiropodists of Ontario	– no	– no
4. Royal College of Dental Surgeons of Ontario	– no, there have been no such requests.	– no, do not currently track such data nor anticipate instituting such tracking in the future, since there does not appear to be a need for it at this College.
5. College of Dental Hygienists of Ontario	- have had one request in writing from a registrant who indicated fear for her safety... temporarily deleted the business address and phone number as requested by the registrant.	- do not currently track requests. At present do not plan to do so.

COLLEGES	QUESTION NO. 5	QUESTION NO. 6
6. College of Dental Technologists of Ontario	– no	– do not record general requests, but we do keep track of requests relating to complaints and/or illegal practises. In the latter case, the complainant would have to provide us with the name of the individual concerned. The College would certainly like to institute a tracking system but for the very limited resources at its disposal.
7. College of Denturists of Ontario	– no response received to date	– no response received to date
8. College of Dietitians of Ontario	- have only received one request by a member who did not wish to reveal any information about her whereabouts.	– at present, do not track such requests for information on members, nor considered such a tracking system (best be done on the database but are concerns re. staff and cost impact)
9. College of Massage Therapists of Ontario	– have had no requests to remove information from the public register. Amendments only include address changes from relocating.	– do not track the number of requests for members' information and have no plans to do so at this time. There has been no expressed need on the part of Council or the members to track such information.
10.College of Medical Laboratory Technologists of Ontario	– not having a method of recording these requests, are unable to provide the number of requests received. – one request was received for a mailing list from the Ministry of Health to distribute information re. Consent to Treatment. Exec. Committee and the letter authorizing the use of the list clearly stated that it was for single use only. Members were notified of the release of the names and addresses in the newsletter. (note: dental hygiene request for list)	– it is not our practice to record requests for release of a member's name. This is because all requests to date have been from employers of medical laboratory technologists or from other members and have been limited to requests for details of the member's registration status. There are no plans to implement a tracking system, beyond that which will be provided by the protocol approved.
11. College of Medical Radiation Technicians of Ontario	– no one has yet made such a request.	– do not have a tracking system for requests regarding status of current registration. Tracking requests for information of the register will also be discussed by Executive as policy regarding the register develops.
12. College of Midwives of Ontario	– no	– have not to date. However, we estimate about 20-30 requests per week. Yes, plan to institute a tracking system.
13. College of Nurses of Ontario	several requests have been received with supporting documentation and were accommodated using "designated information"	do not record the number of requests; do not plan to implement a tracking system; completing automation of the public register

COLLEGES	QUESTION NO. 5	QUESTION NO. 6
14. Ontario College of Pharmacists	– no requests have been made by the membership for any reason for amendment of the public register with regards to member name, business address, and phone number.	– do not record the number of requests for specific member information which is "public". Requests for directories are recorded. Numbers for specific requests are not available. No action is being taken to institute a tracking system as it is not considered a problem by this College, its members, or its publics.
15. College of Physicians and Surgeons of Ontario	– to date, few if any memmbers have requested removal of their business and telephone number from the public portion of the register and, in any event, such requests could not be accommodated because the law requires that the business address be available to the public. The College's register also contains a mailing address for each member which is not public, and may explain why there have been so few objections to the public availability of the business address.	– from January 1,1994 to December 31, 1994, the College's Information Services and Registration Departments received upwards of 70,000 telephone calls for information about College members. However, exact records were not kept of the numbers of these telephone callers seeking specific information regarding a member's name, business address, or business telephone number. Further, it is unlikely that the College will begin keeping such detailed records in the future, mainly because of time constraints on the staff.
16. College of Occupational Therapists of Ontario	– have had no requests by registrants to have data removed from the public portion of the register... anticipate these requests will occur, particularly from O.T.s in private practice where their home and business practice are one. It is likely Council will need to explore a policy on this issue in the near future.	– at present we have no tracking system. Requests have been minimal in number (i.e., less than 10). The College will likely develop a tracking system in conjunction with the work yet to be completed around the register.
17. College of Optometrists of Ontario	– no	– no, do not have a tracking system and do not intend to institute one since the College is unaware of any reasons for doing so.
18. College of Opticians of Ontario	– no	– no, not needed.
19. College of Physiotherapists of Ontario	– have not received any specific requests.	– have received approximately 40-50 requests since December 31, 1993. Do not have a tracking system in place nor have discussed the matter.
20. College of Psychologists of Ontario	– any requests for amendments or removals have been in the course of change of address or retirement. A member then provides an alternate address.	– do not record the number of requests concerning a member's name, business address or telephone number. Do not anticipate the need to introduce such a tracking system but have no immediate plans to do so.

COLLEGES	QUESTION NO. 5	QUESTION NO. 6
21. College of Respiratory Therapists of Ontario	– same as question # 3	– record all requests on forms so our tracking system is currently a manual one. To date have received requests for information on the membership status of 36 individuals, one full mailing list, and two partial mailing lists. No one has ever requested a member's business telephone number.

COLLEGES	QUESTION NO. 7	QUESTION NO. 8
	Apart from accessing the public portion of the register, can the member's business address and or business telephone number be obtained elsewhere? If yes, please identify.	*Do you have any other comments?*
1. College of Audiologists and Speech-Language Pathologists of Ontario	– many of the members are also members of a professional association, most of these associations publish directories of members' names, including both business and home information.	– no
2. College of Chiropractors of Ontario	– members business address and telephone number may be obtained from the directory published by the associations organization, including OCA.	– no
3. College of Chiropodists of Ontario	– in the Directory of Members which is the printed version of Section 23 (2)(a). This available to anyone on request. Most members who operate a private practice have yellow Pages telephone listing.	– the College recently circulated its proposed Register and Collection of Information for Statistical Purposes regulations to the membership for comment. Information listed in the Regulation is not public but some members were concerned that the public might have access to information through the provisions of the FOIPPA. Identifies areas of concern. Told that provisions of FOIPPA do not apply to the regulatory Colleges under the RHPA.
4. Royal College of Dental Surgeons of Ontario	– yes, member's address/business telephone numbers can be obtained apart from accessing the public portion of the College's register. The College publishes an annual listing of members which includes the members' business addresses and business telephone numbers This listing is updated annually and distributed to the membership as well as to interested parties who have placed their names on our mailing list. Furthermore, since most of members are in private practice, their business addresses and business telephone numbers are available in local area telephone directories.	– no

COLLEGES	QUESTION NO. 7	QUESTION NO. 8
5. College of Dental Hygienists of Ontario	– CDHO is planning to collate and distribute a member directory. This list of registrants will be available to all members and other colleges on request - but again all registrants were asked their preference as to which address should be listed in the directory.	– no
6. College of Dental Technologists of Ontario	– yes, from the College's published official register of members.	– please note that the majority of dental technologists are also commercial laboratory owners, they need to publicize their names and their business addresses/telephone numbers in order to generate business. It would pose a hardship to them should the legislation stipulate that business address/telephone numbers could not be released.
7. College of Denturists of Ontario	no response received to date	no response received to date
8. College of Dietitians of Ontario	– such information regarding members has, in the past, been available from the professional association, the ODA.	– our members have expressed a desire for assurance that their home address/phone number will not be distributed. This is sometimes difficult as many members are in private consulting and use their home as their business address. When this is the case and the home is given as the business address, this information would be given to the caller on request. If no business address is given the home address is not given out.
9. College of Massage Therapists of Ontario	– members's information can be obtained from the referral service at the professional association office, from personal advertising, and from the directory published annually by the College.	– no
10. College of Medical Laboratory Technologists of Ontario	– the Laboratory Licensing Service of the MOH maintains a list of staff in all laboratories licensed in Ontario. It may be possible to obtain information from that department... have not determined their procedure in this regard... do not publish a register annually.	– no
11. College of Medical Radiation Technicians of Ontario	– not that we are aware of.	– no

COLLEGES	QUESTION NO. 7	QUESTION NO. 8
12. College of Midwives of Ontario	– the midwifery professional association and the consumer group both provide referrals for midwifery care in response to requests from the public.	– no
13. College of Nurses of Ontario	through CNO no; if independent practitioner perhaps through phone directory; possible volunteer listing through professional memberships	CNO recognizes policy of public access behind the public register regulations; at same time failing to permit accommodation which recognizes the violence present in the working and social environment facing women threatens the safety of many CNO members; in this context reassessment of the public register is indicated; core purpose is whether the public can know if a member is in good standing or a complaint can be followed up
14. Ontario College of Pharmacists	– apart from association directories or telephone directories, none that we are aware of.	– no
15. College of Physicians and Surgeons of Ontario	– in addition to the availability of a member's business address and telephone number in the public portion of the College's register, a member may choose to make that information freely available to the public by advertising in telephone directories, medical directories, academic journals and other advertising mediums.	– no
16. College of Occupational Therapists of Ontario	– there are no other sources for the registrant's business address and telephone number. Some professional associations also collect this data - unclear as to their policies on the release of such information.	– no
17. College of Optometrists of Ontario	– yes, members are listed in the Telephone Directory and in the "Yellow Pages" under Optometrists and Contact Lenses.	– no
18. College of Opticians of Ontario)	– copy of register is available, Yellow Pages.	– no
19. College of Physiotherapists of Ontario	– the College provides no further information, however physiotherapists names and addresses area available from the association.	– no

COLLEGES	QUESTION NO. 7	QUESTION NO. 8
20. College of Psychologists of Ontario	– members may list their names and telephone numbers in the Yellow Pages. Enclosed a copy of advertising regulation for information.	– no
21. College of Respiratory Therapists of Ontario	– not aware of any organization that would provide the member's address or telephone number.	– no