Appendix J

Environics Survey Results

Ontarians' Perceptions re. the Quality of and Access to Eye Care in Ontario

Prepared by
Environics Research Group Limited

Prepared for
The Health Professions Regulatory
Advisory Council

December 1999

Methodology

The results of the survey are based on a probability sample of 1,018 adults living in Ontario. The survey was conducted by telephone from December 15 to 21, 1999.

SAMPLE SELECTION

The sampling method was designed to complete approximately 1,000 interviews within households randomly selected across the province of Ontario. The sample was drawn in proportion to the populations of seven regions within the province. It was also stratified in proportion to the populations of five community size groups within each of these regions. The breakdown appears below.

	N	%*
Eastern Ontario	123	12
Central Ontario	100	10
City of Toronto	226	23
Outer GTA	213	21
Hamilton/Niagara	82	8
Western Ontario	194	19
Northern Ontario	80	8

* *Regional population as a percentage of the total population of Ontario.*

Environics uses a modified Waksburg Mitofsky sample selection technique. Telephone numbers are selected from the most recently published telephone directories. These numbers act as "seeds" from which the sample is actually generated. The original "seed" telephone number is not used in the sample. The Waksburg Mitofsky sample selection technique ensures both unlisted numbers and numbers listed after the directory publication are included in the sample.

A total of 15,608 telephone numbers were drawn. From within each multiperson household contacted, respondents 18 years of age and older were screened for random selection using the "Most recent birthday" method. The use of this technique produces results that are as valid and effective as enumerating all persons within a household and selecting one randomly.

TELEPHONE INTERVIEWING

Field supervisors were present at all times to ensure accurate interviewing and recording of responses. Ten percent of each interviewer's work was unobtrusively monitored for quality control in accordance with the standards set out by the Canadian Association of Marketing Research Organizations.

A minimum of five calls were made to a household before classifying it as a "no answer".

COMPLETION RESULTS

A total of 1,018 interviews were completed. The following table presents the detailed completion results.

The effective response rate for the survey is 12 percent: the number of completed interviews (1,018) divided by the total sample (15,608) minus the non-valid/non-residential numbers, the numbers not in service and the numbers that presented a language barrier (6,954).

The actual completion rate is 24 percent.

A sample of 1,018 persons within the population produces a sampling error of plus or minus 3.1 percent in 95 out of 100 samples. The margins are wider for demographic subsamples.

	N	%
Number of calls	15,608	100
Household not eligible	29	*
Non-residential/not in service	6,423	41
Language barrier	502	3
Subtotal	6,954	45
New Base (15,608 - 6,954)	8,654	100
No answer/line busy/ respondent not available	4,478	52
Refusals	3,090	36
Mid-interview terminations	68	1
Subtotal	7,636	89
Net Completions (8,654 - 7,636)	1,018	12
Completion Rate (1,018/[8,654-4,478])		24

Questionnaire

Now I would like to talk to you about eye care in Ontario ...

1E First, I would like to ask you specifically about eye care that has to do with routine vision exams and vision correction, for example, for glasses or contact lenses.

READ AND ROTATE (a) and (b)

a) Would you say that the quality of this kind of eye care in Ontario is excellent, good, fair or poor?

b) Would you say that access to this kind of eye care in Ontario is excellent, good, fair or poor?

2E Now I would like to ask you specifically about eye care that has to do with the diagnosis and treatment of eye conditions requiring medication, such as conjunctivitis or pink eye.

READ AND ROTATE (a) and (b)

a) Would you say that the quality of this kind of eye care in Ontario is excellent, good, fair or poor?

b) Would you say that access to this kind of eye care in Ontario is excellent, good, fair or poor?

IF SAY "FAIR" OR "POOR" IN Q.2(b), ASK:

3E Why do you say that access to eye care for conditions requiring medication is only [fair/poor]?

Demographic Questions

D1/D2 Thinking of your own local riding, if a provincial election were held in Ontario today, would you vote for the candidate of the ... READ AND ROTATE PARTY NAMES ... Liberal Party ... New Democratic Party ... Progressive Conservative Party ...

IF UNDECIDED

Would you say that at the present time you are at least leaning or slightly favourable to one of the parties or candidates in your riding?

ASK ALL

D3 Do you own or do you rent your accommodation?

D4 a) Which of the following best describes your own present employment status?

IF EMPLOYED

b) Do you work for an employer in the ... private sector, that is, a private individual/company ... public sector, that is, a government, a crown corporation, a school board, hospital, etc.

D5 Does anyone in your household belong to a union?

D6 Do your tax dollars go toward the support of the public school board or the Catholic, or separate, school board?

D7 a) Are you the parent of a child under 18 years of age?

IF YES IN D7 a)

b) Do you have a child attending a publicly-funded elementary school in Ontario? This includes separate, or Catholic, schools.

IF YES IN D7 a)

c) Do you have a child attending a publicly-funded secondary school in Ontario? This includes separate, or Catholic, schools.

D9 What is the highest level of education that you have reached?

D10 Are you ... single, never married ... married or living together as a couple ... widowed ... separated ... divorced?

D12 In addition to being Canadian, what is your ethnic or cultural background?

D13 In what year were you born?

D14 For statistical purposes only, we need information about your income. All individual responses will be kept confidential. Please tell me which category applies to your total household income before taxes for 1998.

Statistical Tables

12 First, I would like to ask you specifically about eye care that has to do with ROUTINE vision exams and vision correction, eye glasses and contact lenses.

a) Would you say that the quality of this kind of eye care in Ontario is...?

		GENDER		AGE					MARITAL STATUS			UNION MEMBER				EMPL. BY		SUPPORT	
	TOTAL	Male	Fe-male	18 to 24	25 to 34	35 to 44	45 to 54	55 or Over	Sin gle	Mar ried	Wid/ Sep/ Div.	Resp on dent	Fam. Mem ber	Both	None	Priv Sect	Pub. Sect	Pub lic Schl	Sepa rate Schl
UNWEIGHTED SAMPLE	1018	514	504	92	194	251	190	265	208	633	166	152	133	43	676	448	192	688	224
WEIGHTED SAMPLE	1018	494	524	132	237	208	143	272	242	603	163	136	133	40	692	453	174	686	218
Excellent	31	31	31	28	26	30	30	38	31	32	27	30	33	32	31	26	28	32	31
Good	42	39	45	42	40	43	46	42	37	44	42	43	45	46	41	43	49	41	49
Fair	13	15	11	13	13	14	16	10	16	11	16	14	9	8	14	15	11	13	12
Poor	5	4	5	6	4	4	3	6	5	4	7	3	5	4	5	4	3	5	3
DK/NA	9	11	7	11	17	9	4	4	10	9	7	10	8	11	9	12	9	9	5

		EDUCATION				HOUSEHOLD INCOME					WORK STATUS						WORKING WOMEN			TENURE	
	TOTAL	Less Than H.S.	High Schl	Comm col lege	Univ er sity	Less Than $20K	$20K to $40K	$40K to $60K	$60K to $80K	$80K or More	Full Time	Part Time	Un Empl oyed	Home Makr	Stu dent	Ret ired	Full Time	Part Time	Home makr	Own	Rent
UNWEIGHTED SAMPLE	1018	125	170	294	418	141	209	215	125	213	527	85	35	59	82	195	206	59	55	728	276
WEIGHTED SAMPLE	1018	129	167	306	405	158	217	208	126	193	502	84	35	59	104	193	196	57	55	694	311
Excellent	31	27	35	32	30	24	33	35	30	30	27	31	31	36	26	42	28	33	35	33	27
Good	42	38	40	41	45	41	44	43	42	43	44	41	22	43	42	41	50	42	46	43	41
Fair	13	21	14	12	11	17	12	10	11	14	14	17	15	10	13	9	11	14	11	12	15
Poor	5	9	6	5	2	10	5	4	3	1	4	5	21	4	5	3	4	7	-	5	5
DK/NA	9	5	5	10	12	8	7	8	13	11	11	6	12	7	13	4	7	4	8	8	13

		REGION								COMMUNITY SIZE			PARTY PREFERENCE			
	TOTAL	Grt Tor Area	City Tor onto	Out er Belt	Hami lton Niag	Cent ral Ont.	East ern Ont.	West ern Ont.	Nort hern Ont.	Over 100K	10K to 100K	Less Than 10K	Lib eral	P.C.	NDP	Und eci ded
UNWEIGHTED SAMPLE	1018	439	226	213	82	100	123	194	80	656	182	180	359	381	123	139
WEIGHTED SAMPLE	1018	432	243	189	85	100	122	198	81	657	177	184	362	368	129	145
Excellent	31	28	26	31	23	31	41	37	21	29	31	36	29	37	24	24
Good	42	43	45	40	43	38	40	40	50	43	44	38	45	41	43	38
Fair	13	15	14	15	19	15	6	11	14	14	12	12	15	10	16	15
Poor	5	5	6	4	7	4	3	4	4	6	4	3	4	3	8	8
DK/NA	9	9	8	10	9	12	9	8	11	8	9	12	7	9	9	15

1E First, I would like to ask you specifically about eye care that has to do with ROUTINE vision exams and vision correction, eye glasses and contact lenses.

a) Would you say that the quality of this kind of eye care in Ontario is...?

		ROUTINE VISION EXAMS & CORRECTION Q1E								DIAGNOSIS & TREATMENT REQ. MEDIC.Q2E							
		QUALITY a)				ACCESS b)				QUALITY a)				ACCESS b)			
	TOTAL	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor
UNWEIGHTED SAMPLE	1018	319	431	137	46	300	398	185	69	208	436	135	23	209	434	141	40
WEIGHTED SAMPLE	1018	314	429	135	48	302	394	181	72	206	435	141	26	209	432	150	42
Excellent	31	100	-	-	-	75	16	10	8	74	21	13	3	69	22	13	14
Good	42	-	100	-	-	19	70	37	22	19	58	40	36	20	57	40	38
Fair	13	-	-	100	-	3	6	48	18	3	14	33	19	4	12	34	19
Poor	5	-	-	-	100	1	1	3	48	1	3	8	42	3	2	9	27
DK/NA	9	-	-	-	-	2	6	2	4	4	5	5	-	4	7	5	2

1E First, I would like to ask you specifically about eye care that has to do with ROUTINE vision exams and vision correction, eye glasses and contact lenses.

b) Would you say that access to this kind of eye care in Ontario is...?

		GENDER		AGE					MARITAL STATUS			UNION MEMBER				EMPL. BY		SUPPORT	
	TOTAL	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55 or Over	Single	Married	Wid/ Sep/ Div.	Resp on dent	Fam. Mem ber	Both	None	Priv Sect	Pub. Sect	Public Schl	Separate Schl
UNWEIGHTED SAMPLE	1018	514	504	92	194	251	190	265	208	633	166	152	133	43	676	448	192	588	224
WEIGHTED SAMPLE	1018	494	524	132	237	208	143	272	242	603	163	136	133	40	692	453	174	686	218
Excellent	30	28	31	31	26	28	24	37	33	30	23	30	26	26	31	28	28	32	29
Good	39	37	40	36	37	43	47	35	32	41	42	39	46	46	37	37	45	37	46
Fair	18	18	17	20	19	16	20	13	22	16	18	19	15	13	18	18	16	16	18
Poor	7	8	6	9	6	8	3	9	7	6	10	6	6	4	7	8	4	7	4
DK/NA	7	8	5	5	11	5	5	6	6	7	7	6	7	12	7	8	7	7	4

		EDUCATION				HOUSEHOLD INCOME					WORK STATUS						WORKING WOMEN			TENURE	
	TOTAL	Less Than H.S.	High Schl	Community college	University	Less Than $20K	$20K to $40K	$40K to $60K	$60K to $80K	$80K or More	Full Time	Part Time	Unemployed	Home makr	Student	Retired	Full Time	Part Time	Home makr	Own	Rent
UNWEIGHTED SAMPLE	1018	125	170	294	418	141	209	215	125	213	527	85	35	59	82	195	206	59	55	728	276
WEIGHTED SAMPLE	1018	129	167	306	405	158	217	208	126	193	502	84	35	59	104	193	196	57	55	694	311
Excellent	30	28	33	29	29	25	29	31	29	31	27	30	12	41	29	38	29	31	40	32	25
Good	39	37	33	43	38	41	39	39	36	41	40	40	42	42	32	37	44	38	43	39	38
Fair	18	21	19	13	19	19	18	18	20	16	18	21	12	13	20	15	17	23	12	16	21
Poor	7	10	8	7	5	11	8	8	5	3	6	7	22	1	11	6	4	7	1	6	9
DK/NA	7	4	6	7	8	4	5	4	11	9	9	2	12	3	8	4	7	-	3	6	8

		REGION								COMMUNITY SIZE			PARTY PREFERENCE			
	TOTAL	Grt Tor Area	City Toronto	Outer Belt	Hamilton Wing	Central Ont.	East ern Ont.	West ern Ont.	Northern Ont.	Over 100K	10K to 100K	Less Than 10K	Liberal	P.C.	NDP	Undecided
UNWEIGHTED SAMPLE	1018	439	226	213	82	100	123	194	80	656	182	180	359	381	123	139
WEIGHTED SAMPLE	1018	432	243	189	85	100	122	198	81	657	177	184	362	368	129	145
Excellent	30	27	25	29	21	31	39	37	21	27	32	37	26	37	22	28
Good	39	38	36	40	38	45	36	36	47	40	36	37	43	37	33	39
Fair	18	20	20	20	19	14	14	19	13	19	20	13	19	14	24	18
Poor	7	8	11	5	14	7	5	4	7	9	5	4	7	5	11	8
DK/NA	7	7	7	7	7	4	7	5	13	6	7	9	5	7	9	7

1E First, I would like to ask you specifically about eye care that has to do with ROUTINE vision exams and vision correction, eye glasses and contact lenses.

b) Would you say that access to this kind of eye care in Ontario is...?

		ROUTINE VISION EXAMS & CORRECTION Q1E								DIAGNOSIS & TREATMENT REQ. MEDIC.Q2E							
		QUALITY a)				ACCESS b)				QUALITY a)				ACCESS b)			
	TOTAL	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor
UNWEIGHTED SAMPLE	1018	319	431	137	46	300	398	185	69	208	436	135	23	209	434	141	40
WEIGHTED SAMPLE	1018	314	429	135	48	302	394	181	72	206	435	141	26	209	432	150	42
Excellent	30	72	13	7	8	100	-	-	-	68	21	10	6	72	21	9	4
Good	39	20	65	19	7	-	100	-	-	17	54	32	32	17	55	34	19
Fair	18	6	16	64	13	-	-	100	-	10	17	40	22	5	16	41	33
Poor	7	2	4	9	72	-	-	-	100	1	5	14	39	2	4	14	41
DK/NA	7	1	2	1	-	-	-	-	-	3	3	4	-	4	3	2	2

2E Now I would like to ask you specifically about eye care that has to do with the DIAGNOSIS and TREATMENT of eye conditions requiring medication, such as conjunctivitis or pink eye.

a) Would you say that the quality of this kind of eye care in Ontario is ...?

		GENDER		AGE					MARITAL STATUS			UNION MEMBER				EMPL. BY		SUPPORT	
	TOTAL	Male	Females	18 to 24	25 to 34	35 to 44	45 to 54	55 or Over	Single	Married	Wid/ Sep/ Div.	Respondent	Fam. Member	Both	None	Priv Sect	Pub. Sect	Public Schl	Separate Schl
UNWEIGHTED SAMPLE	1018	514	504	92	194	251	190	265	208	633	166	152	133	43	676	448	192	688	224
WEIGHTED SAMPLE	1018	494	524	132	237	208	143	272	242	603	163	136	133	40	692	453	174	686	218
Excellent	20	18	22	15	18	23	20	23	16	23	17	20	22	18	20	17	18	21	21
Good	43	40	45	39	46	44	50	36	45	44	35	41	51	53	41	44	50	44	47
Fair	14	16	12	21	16	13	9	13	15	13	14	18	8	17	14	15	14	12	12
Poor	3	3	2	5	1	3	3	2	3	2	4	1	3	-	3	3	1	3	2
DK/NA	21	23	18	21	18	18	18	26	20	19	29	20	16	12	22	21	17	20	18

		EDUCATION				HOUSEHOLD INCOME					WORK STATUS						WORKING WOMEN			TENURE	
	TOTAL	Less Than H.S.	High Schl	Community College	University	Less Than $20K	$20K to $40K	$40K to $60K	$60K to $80K	$80K or More	Full Time	Part Time	Unemployed	Home Makr	Student	Retired	Full Time	Part Time	Home makr	Own	Rent
UNWEIGHTED SAMPLE	1018	125	170	294	418	141	209	215	125	213	527	85	35	59	82	195	206	59	55	728	276
WEIGHTED SAMPLE	1018	129	167	306	405	158	217	208	126	193	502	84	35	59	104	193	196	57	55	694	311
Excellent	20	17	22	22	19	11	21	26	16	22	17	26	15	29	17	27	18	27	29	22	18
Good	43	45	44	47	38	42	46	41	47	45	47	47	29	55	34	32	51	51	56	44	39
Fair	14	15	14	11	16	16	15	13	18	11	16	10	14	7	20	10	12	7	8	12	19
Poor	3	6	1	2	2	6	1	2	2	3	2	-	10	3	5	3	1	-	-	2	3
DK/NA	21	18	20	17	25	25	18	18	17	20	19	17	32	7	24	28	17	15	8	20	21

		REGION								COMMUNITY SIZE			PARTY PREFERENCE			
	TOTAL	Grt Tor Area	City Toronto	Outer Belt	Hamilton	Central Ont.	East Ont.	West Ont.	Northern Ont.	Over 100K	10K to 100K	Less Than 10K	Liberal	P.C.	NDP	Undecided
UNWEIGHTED SAMPLE	1018	439	226	213	82	100	123	194	80	656	182	180	359	381	123	139
WEIGHTED SAMPLE	1018	432	243	189	85	100	122	198	81	657	177	184	362	368	129	145
Excellent	20	19	20	19	20	21	25	22	13	20	17	24	19	24	19	17
Good	43	44	39	49	40	32	40	46	50	42	49	39	44	44	42	38
Fair	14	15	16	13	22	16	12	10	11	13	14	16	14	14	16	13
Poor	3	3	4	2	2	1	1	2	4	3	2	1	3	1	6	4
DK/NA	21	19	21	17	16	30	22	19	22	21	18	20	20	18	18	29

2E Now I would like to ask you specifically about eye care that has to do with the DIAGNOSIS and TREATMENT of eye conditions requiring medication, such as conjunctivitis or pink eye.

a) Would you say that the quality of this kind of eye care in Ontario is ...?

		ROUTINE VISION EXAMS & CORRECTION Q1E								DIAGNOSIS & TREATMENT REQ. MEDIC.Q2E							
		QUALITY a)				ACCESS b)				QUALITY a)				ACCESS b)			
	TOTAL	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor
UNWEIGHTED SAMPLE	1018	319	431	137	46	300	398	185	69	208	436	135	23	209	434	141	40
WEIGHTED SAMPLE	1018	314	429	135	48	302	394	181	72	206	435	141	26	209	432	150	42
Excellent	20	49	9	4	5	46	9	12	4	100	-	-	-	72	10	6	3
Good	43	29	59	44	30	30	60	40	31	-	100	-	-	21	77	27	9
Fair	14	6	13	35	24	4	11	31	28	-	-	100	-	3	6	57	49
Poor	3	*	2	4	23	1	2	3	14	-	-	-	100	1	*	6	34
DK/NA	21	17	17	14	19	18	17	14	23	-	-	-	-	4	7	4	5

2E Now I would like to ask you specifically about eye care that has to do with the DIAGNOSIS and TREATMENT of eye conditions requiring medication, such as conjunctivitis or pink eye.

b) Would you say that access to this kind of eye care in Ontario is ...?

		GENDER		AGE					MARITAL STATUS			UNION MEMBER				EMPL. BY		SUPPORT	
	TOTAL	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55 or Over	Single	Married	Wid/ Sep/ Div.	Resp on dent	Fam. Mem ber	Both	None	Priv Sect	Pub. Sect	Public Schl	Separate Schl
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Excellent	21	20	21	19	20	22	22	21	19	22	19	19	25	8	21	19	18	22	21
Good	42	37	47	43	42	43	45	40	42	43	39	44	43	58	41	42	45	43	47
Fair	15	18	12	20	15	16	12	12	17	14	12	11	12	17	16	16	16	14	12
Poor	4	5	3	3	6	3	4	4	4	4	5	5	4	4	4	3	4	4	3
DK/NA	18	20	16	15	18	15	18	23	18	17	24	21	16	13	19	19	16	17	17

		EDUCATION				HOUSEHOLD INCOME					WORK STATUS						WORKING WOMEN			TENURE	
	TOTAL	Less Than H.S.	High Schl	Community College	University	Less Than $20K	$20K to $40K	$40K to $60K	$60K to $80K	$80K or More	Full Time	Part Time	Unemployed	Home Makr	Student	Retired	Full Time	Part Time	Home makr	Own	Rent
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WEIGHTED SAMPLE	1018	129	167	306	405	158	217	208	126	193	502	84	35	59	104	193	196	57	55	694	311
Excellent	21	20	21	23	19	13	20	25	21	21	18	30	14	31	16	23	19	32	29	22	18
Good	42	46	45	42	40	43	50	42	36	44	43	37	39	50	46	39	51	43	50	44	39
Fair	15	13	13	13	17	18	13	12	21	13	15	18	17	11	18	10	9	10	12	12	21
Poor	4	3	5	4	4	5	3	4	6	4	5	-	14	-	4	3	3	-	-	4	4
DK/NA	18	19	17	17	20	20	15	16	17	18	18	15	17	8	15	25	18	15	8	19	18

		REGION									COMMUNITY SIZE			PARTY PREFERENCE			
	TOTAL	Grt Tor Area	City Toronto	Outer Belt	Hamilton Niag	Central Ont.	East ern Ont.	West ern Ont.	Northern Ont.	Over 100K	10K to 100K	Less Than 10K	Liberal	P.C.	NDP	Undecided
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WEIGHTED SAMPLE	1018	432	243	189	85	100	122	198	81	657	177	184	362	368	129	145
Excellent	21	17	16	19	23	16	27	26	18	20	20	24	19	24	18	18
Good	42	44	42	45	41	43	41	43	38	42	42	43	42	42	44	43
Fair	15	16	16	17	20	17	11	12	11	15	16	14	17	14	14	13
Poor	4	5	6	3	6	1	1	4	6	5	3	2	3	3	6	6
DK/NA	18	18	19	16	11	24	19	16	27	19	19	16	19	17	18	20

2E Now I would like to ask you specifically about eye care that has to do with the DIAGNOSIS and TREATMENT of eye conditions requiring medication, such as conjunctivitis or pink eye.

b) Would you say that access to this kind of eye care in Ontario is ...?

		ROUTINE VISION EXAMS & CORRECTION Q1E								DIAGNOSIS & TREATMENT REQ. MEDIC.Q2E							
		QUALITY a)				ACCESS b)				QUALITY a)				ACCESS b)			
	TOTAL	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor
UNWEIGHTED SAMPLE	1018	319	431	137	46	300	398	185	69	208	436	135	23	209	434	141	40
WEIGHTED SAMPLE	1018	314	429	135	48	302	394	181	72	206	435	141	26	209	432	150	42
Excellent	21	46	10	6	14	50	9	6	5	73	10	4	6	100	-	-	-
Good	42	30	57	40	19	30	61	39	25	20	77	18	3	-	100	-	-
Fair	15	6	14	37	27	4	13	34	29	4	9	60	35	-	-	100	-
Poor	4	2	4	6	24	1	2	8	24	1	1	15	56	-	-	-	100
DK/NA	18	16	15	11	17	15	15	14	17	2	3	3	-	-	-	-	-

3E Why do you say that access to eye care for conditions requiring medication is only fair or poor?

Subsample: Respondents who said that access to this kind of eye care in Ontario was fair or poor

		GENDER		AGE					MARITAL STATUS			UNION MEMBER			EMPL. BY		SUPPORT	
	TOTAL	Male	Female	18 to 24	25 to 34	35 to 44	45 to 54	55 or Over	Single	Married	Wid/ Sep/ Div.	Resp on dent	Fam. Mem ber	Both	None	Priv Sect	Pub. Sect	Public Schl	Separate Schl
UNWEIGHTED SAMPLE	181	106	75	19	39	47	30	39	41	106	29	26	18	9	127	78	39	122	35
WEIGHTED SAMPLE	191	112	79	30	49	40	23	43	51	107	27	22	22	9	138	89	35	128	32
Long waiting lists (for physician/ optometrist)	26	17	40	19	27	23	33	32	23	26	34	30	28	24	26	20	23	26	26
OHIP/plans should cover more	14	12	17	9	11	11	15	23	15	13	14	22	-	11	14	9	14	13	14
Expensive prescription medication/cost of medication	13	8	19	14	7	18	12	9	12	12	21	9	16	-	14	8	13	16	3
Lack of access to physicians/health care services	11	10	12	9	9	16	16	8	3	14	14	12	25	28	7	12	16	12	14
Lack of access to specialists/eye doctors	11	13	8	14	12	14	10	6	2	14	12	18	25	8	7	12	11	13	4
Too many misdiagnoses/ generally negative	8	9	7	-	7	13	20	4	2	9	17	3	8	7	9	10	9	9	11
Difficulty being referred to a specialist (by a physician or optometrist)	6	7	5	9	7	10	-	4	6	9	-	8	16	-	5	7	2	9	2
Need more local care	5	2	8	4	4	4	10	5	8	3	7	-	3	-	6	5	5	5	6
Not aware of options /not familiar with system	4	7	1	-	3	4	2	9	4	4	3	7	3	12	4	8	-	3	12
Generally positive	4	3	5	6	2	2	3	5	8	2	5	6	8	-	3	3	8	2	3
Inconvenient office hours (for physician/ optometrist)	3	5	1	-	2	10	6	-	7	3	-	9	-	-	3	4	7	4	-
Problems getting time to go to physician/ optometrist	3	3	3	4	2	7	4	-	3	4	-	-	15	-	2	3	2	5	-
Travelling costs	1	-	2	-	-	-	-	3	-	1	-	-	-	-	1	-	-	1	-
Other	1	2	-	-	4	-	-	-	4	-	-	-	-	-	2	2	-	2	-
DK/NA	18	26	6	24	30	9	10	11	21	20	8	12	10	26	20	22	21	16	17

3E Why do you say that access to eye care for conditions requiring medication is only fair or poor?

Subsample: Respondents who said that access to this kind of eye care in Ontario was fair or poor

		EDUCATION				HOUSEHOLD INCOME					WORK STATUS						WORKING WOMEN			TENURE	
	TOTAL	Less Than H.S.	High Schl	Comm col lege	Univ er sity	Less Than $20K	$20K to $40K	$40K to $60K	$60K to $80K	$80K or More	Full Time	Part Time	Un Empl oyed	Home Makr	Stu dent	Ret ired	Full Time	Part Time	Home makr	Own	Rent
UNWEIGHTED SAMPLE	181	20	29	43	87	32	30	32	33	34	97	13	11	8	19	25	24	5	8	112	65
WEIGHTED SAMPLE	191	21	29	53	86	38	33	35	33	33	101	15	11	7	23	26	23	6	7	109	78
Long waiting lists (for physician/ optometrist)	26	23	35	15	32	27	14	25	38	28	21	29	35	56	34	30	31	56	56	27	27
OHIP/plans should cover more	14	17	6	15	14	14	23	11	11	8	12	-	16	20	10	23	31	-	20	17	10
Expensive prescription medication/cost of medication	13	11	17	10	14	26	17	10	6	9	8	9	16	16	28	5	7	11	16	10	16
Lack of access to physicians/health care services	11	6	13	10	12	5	13	18	-	23	15	9	6	-	4	11	22	25	-	9	13
Lack of access to specialists/eye doctors	11	-	18	11	11	6	2	17	-	32	15	-	9	-	6	11	11	-	-	11	10
Too many misdiagnoses/ generally negative	8	20	-	8	9	3	5	14	6	10	12	-	9	-	5	7	15	-	-	10	7
Difficulty being referred to a specialist (by a physician or optometrist)	6	-	14	7	5	-	6	7	11	12	5	11	24	10	6	3	3	17	10	10	2
Need more local care	5	-	7	8	3	12	4	2	2	5	4	17	-	-	-	8	4	46	-	5	5
Not aware of options /not familiar with system	4	8	2	-	6	-	-	13	-	5	7	-	-	-	-	6	3	-	-	7	1
Generally positive	4	3	-	2	6	-	15	1	5	-	5	-	-	-	8	2	10	-	-	4	4
Inconvenient office hours (for physician/ optometrist)	3	6	5	5	1	5	6	3	2	-	6	4	-	-	-	-	3	-	-	4	3
Problems getting time to go to physician/ optometrist	3	-	11	2	2	-	2	3	9	3	4	-	10	-	-	-	3	-	-	5	1
Travelling costs	1	-	-	-	2	-	4	-	-	-	-	-	-	-	-	6	-	-	-	1	-
Other	1	-	-	4	-	-	-	6	-	-	-	14	-	-	-	-	-	-	-	-	3
DK/NA	18	16	22	29	10	29	12	14	28	-	20	35	10	15	10	8	-	-	15	14	21

3E Why do you say that access to eye care for conditions requiring medication is only fair or poor?

Subsample: Respondents who said that access to this kind of eye care in Ontario was fair or poor

		REGION								COMMUNITY SIZE			PARTY PREFERENCE			
	TOTAL	Grt Tor Area	City Tor onto	Out er Belt	Hami lton Niag	Cent ral Ont.	East ern Ont.	West ern Ont.	Nort hern Ont.	Over 100K	10K to 100K	Less Than 10K	Lib eral	P.C.	NDP	Und eci ded
UNWEIGHTED SAMPLE	181	88	46	42	20	15	15	29	14	121	33	27	68	60	22	30
WEIGHTED SAMPLE	191	92	54	38	22	18	15	31	14	128	33	30	74	63	26	28
Long waiting lists (for physician/ optometrist)	26	31	25	38	23	4	7	32	40	26	36	16	20	24	50	28
OHIP/plans should cover more	14	14	12	17	34	3	23	8	-	17	3	15	9	14	19	22
Expensive prescription medication/cost of medication	13	14	15	14	22	4	12	6	14	15	13	2	14	10	17	10
Lack of access to physicians/health care services	11	10	11	8	-	28	10	7	22	10	21	4	17	7	5	7
Lack of access to specialists/eye doctors	11	10	4	19	9	19	-	15	5	8	29	-	11	14	-	12
Too many misdiagnoses/ generally negative	8	9	11	6	14	3	-	6	16	8	9	8	11	4	9	12
Difficulty being referred to a specialist (by a physician or optometrist)	6	6	4	9	5	10	5	6	5	6	3	13	4	10	3	6
Need more local care	5	3	2	4	-	-	17	12	-	3	8	7	7	5	3	-
Not aware of options /not familiar with system	4	4	7	-	7	6	4	5	-	5	5	-	2	11	-	-
Generally positive	4	7	8	6	-	3	-	-	-	5	4	-	7	3	-	2
Inconvenient office hours (for physician/ optometrist)	3	2	1	4	5	14	-	3	-	3	2	8	2	2	5	9
Problems getting time to go to physician/ optometrist	3	3	3	3	-	-	-	6	6	3	3	4	4	4	3	-
Travelling costs	1	-	-	-	-	-	-	5	-	-	4	-	-	2	-	-
Other	1	-	-	-	-	-	-	7	-	2	-	-	-	3	-	-
DK/NA	18	14	18	9	15	35	23	16	23	15	11	38	22	15	12	19

3E Why do you say that access to eye care for conditions requiring medication is only fair or poor?

Subsample: Respondents who said that access to this kind of eye care in Ontario was fair or poor

		ROUTINE VISION EXAMS & CORRECTION Q1E								DIAGNOSIS & TREATMENT REQ. MEDIC.Q2E							
		QUALITY a)				ACCESS b)				QUALITY a)				ACCESS b)			
	TOTAL	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor	Exc.	Good	Fair	Poor
UNWEIGHTED SAMPLE	181	23	68	61	22	14	54	74	36	8	41	102	21	-	-	141	40
WEIGHTED SAMPLE	191	26	75	58	24	15	59	75	38	9	44	106	23	-	-	150	42
Long waiting lists (for physician/ optometrist)	26	35	32	21	21	32	19	31	28	30	34	24	15	-	-	26	26
OHIP/plans should cover more	14	12	9	10	44	17	5	8	40	31	10	16	9	-	-	10	30
Expensive prescription medication/cost of medication	13	20	6	11	35	-	8	13	26	10	16	11	17	-	-	14	10
Lack of access to physicians/health care services	11	7	19	5	6	7	18	10	4	-	12	12	10	-	-	12	8
Lack of access to specialists/eye doctors	11	9	12	9	6	-	19	10	4	12	14	10	10	-	-	10	13
Too many misdiagnoses/ generally negative	8	-	8	14	8	-	7	12	8	-	-	5	44	-	-	6	18
Difficulty being referred to a specialist (by a physician or optometrist)	6	9	6	5	9	16	6	2	12	-	10	5	7	-	-	5	11
Need more local care	5	6	7	3	-	5	3	9	-	-	14	2	4	-	-	5	4
Not aware of options /not familiar with system	4	6	5	3	-	22	3	3	2	17	2	5	-	-	-	5	2
Generally positive	4	6	2	5	4	11	5	2	3	-	5	5	-	-	-	5	-
Inconvenient office hours (for physician/ optometrist)	3	2	2	7	-	4	1	5	3	6	3	4	-	-	-	3	3
Problems getting time to go to physician/ optometrist	3	9	2	1	4	6	-	5	3	10	7	2	-	-	-	3	3
Travelling costs	1	-	2	-	-	-	-	2	-	-	-	1	-	-	-	-	3
Other	1	-	-	4	-	-	-	3	-	-	5	-	-	-	-	1	-
DK/NA	18	11	21	20	-	17	27	14	2	18	11	23	-	-	-	22	2